Community Engagement Cluster:
Overview of the Office of Community Partnerships

Mission

The Office of Community Partnerships (OCP) is a bridge between our diverse community residents and organizations and the County government.

Core Functions

Community Outreach	Promote volunteering between residents, business, and nonprofits.	Welcoming newcomers and new immigrants to the County

Activities

• Maintains liaisons to various diverse communities • Sponsor community and outreach events. • Engage in dialogue with stakeholders to solve resident's issues.	• Maintenance and promotion of online-database of activities and resources. • Advertise volunteer opportunities throughout the community.	• Provides courses to aid in the integration of new immigrants such as citizenship, English language training and job searching. • Provides cultural and volunteering programming. • Provides information and referrals resources to new immigrants.

Headline Performance Measures

• Overall satisfaction with the Office of Community Partnerships' provision of information, access and support to ethnic, multilingual and multicultural communities, nonprofits, and faith-based organizations.	• Overall participant satisfaction with their experience at the Gilchrist Center • Overall satisfaction of participants in Gilchrist classes

CountyStat

Community Engagement Cluster:
Office of Community Partnerships
Headline Performance Measures

	FY12	FY13	FY14 (Projection)	FY15 (Projection)	FY16 (Projection)
1. Overall satisfaction with the Office of Community Partnerships' provision of information, access and support to ethnic, multilingual and multicultural communities, nonprofits, and faith-based organizations (scale of 1-5)	4.1	4.2	4.6	4.6	4.6
2. Gilchrist Center: Overall participant satisfaction with their experience at the Gilchrist Center (scale of 1-5)	4.7	4.6	4.7	4.7	4.7
3. Gilchrist Center: Overall satisfaction of participants in Gilchrist classes (scale of 1-5)	4.6	4.7	4.7	4.7	4.7